

What Role Did You Play in Your Team's Success?

Name: _____ Date: _____

Directions: Think about your role in our classroom business and how your actions contributed to the team's success. Answer the questions below in complete sentences.

Customer Service

1. How did you communicate with customers to make them feel valued?

2. Give one example of solving a customer's question or problem.

3. How did your work affect sales and repeat customers?

Key Reflection

In two to three sentences, explain why your role was important to the overall success of our business:

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Design

1. What design choices did you make to meet customer needs?

2. Describe a time you revised a design based on feedback.

3. How did your designs impact the customer's satisfaction?

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Print Technician

1. How did you make sure prints matched the customer's order?

2. What steps did you take to solve printing errors?

3. How did your accuracy save time or money for the business?

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Project Manager

1. How did you keep the team on track and on time?

2. Describe a problem you helped the team solve.

3. How did your leadership improve the final outcome?

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Quality Control

1. What specific mistakes did you catch before products went to customers?

2. How did you work with other departments to fix issues?

3. How did your attention to detail protect the business's reputation?

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